



TELEPHONE BANKING MENU OPTIONS

This page is a quick reference to our Banking by Phone service called the CSBee-Line. This page gives more detail about the choices available. You might want to have this page handy for the first few times you use the CSBee-Line. After that, you will get used to the options you use most often and probably will not need this page.

1. Banking Hours

- Option 1: Charlestown
- Option 2: Cornish
- Option 3: Maple
- Option 4: Washington
- Option 5: Main Office

2. Individual Account Information and Transfers

- Option 1: Check & Money Market accounts-You can check to see if an individual check has cleared the account
- Option 2: Savings accounts
- Option 3: Loan accounts
- Option 4: CD accounts and IRA accounts
- Option 5: Transfers
 - Option 1: transfer from Checking account
 - Option 2: transfer from Savings account

Instructions on Making a Transfer:

Important: You will first need to do a balance inquiry on each account before doing the actual transfer.

If the account(s) has not been set up with your person PIN #, you will first need to do this.

The key to remember when making the transfer is when you enter your account #, hit the *key.

It will then ask you for the PIN #. You will also need to choose from the following options

(transfer from account):

- Option 1: Checking
- Option 2: Savings
- Option 3: Loan

3. Rates and Product Information

- Option 1: Interest bearing checking accounts & savings accounts
- Option 2: Certificate of Deposit
- Option 3: Money Market accounts
- Option 4: Individual retirement accounts
- Option 5: Consumer loans
- Option 6: Mortgage accounts



4. Instructions - How to use CSBee-Line

5. Express Loan Calculator

You are able to receive an approximate monthly loan payment. You would need to provide the dollar amount, number of months, and the interest rate.

7. Leave Message for Customer Care Representative

9. Repeat Menu